



Harbor-UCLA Chapter of the National Management Association

"DEVELOPING THE LEADER IN YOU"



President's Message

Welcome New Members!



"Headless" Bill Warren

Our New Member Luncheon was a great success!

We were pleased once again to have Avis French, NMA Associate National Director, as our special guest. Avis presented a brief history of NMA with a picture of how it works from the National level on down

to the area level -- such as the Southern California Area Council -- and then on to the individual chapters. It was very interesting and a real eye-opener.

We were so pleased and honored to recognize our 20 new members! Once again, welcome to all of you and we look forward to seeing you at upcoming meetings, and to the inter-campus exchange that we all enjoy as part of our membership.

And thank you to all who have renewed your membership this year. I know you will find it a



Enjoying the lunch

rewarding experience well worth the \$50 fee. Just being able to attend the great Professional Development workshops we hold throughout the year at no additional cost to you is well worth the whole fee! For those of you who have not yet renewed ... Please get that check in to Eileen Mosler.

We know we are getting into a busy time of the year ... maybe even busier than usual ... with Thanksgiving and the Christmas and New Year holidays quickly approaching ... and we wish you all the happiest and best of holidays.

Please watch for the flyer and invitation to attend our special Holiday Party on Tuesday, December 2nd. We really hope to see all of you there!



New Members



Centerpiece winner

NMA - the Big Picture

Did you always wonder how you fit into the big NMA picture? Well, our NMA Associate Director, Avis French, talked with us about this very subject at our October meeting.

NMA is a member-driven organization. Members are affiliated with a chapter, as we are members of the Harbor-UCLA Medical Center chapter, or they can be individual members. Avis is an individual member; in fact, she is retired and a Lifetime Achievement Member, which means she no longer pays National dues. If you have members who are retiring, encourage them to stay on as retirees and continue to provide their expertise and support to the chapter.

The next level of hierarchy is the NMA Chapters. Chapters are designed to provide real opportunities to practice teamwork and reinforce teambuilding throughout the sponsoring organization and in the community. The chapters support corporate and community initiatives. Chapter members elect chapter officers and help plan chapter goals and activities.

Chapters can affiliate with a council, which is the next level of hierarchy. Councils provide the chapters in their geographical locale opportunities for inter-chapter networking. They provide leadership and support to the chapters. They supplement NMA Training. Chapters assign delegates to serve as their chapter's representatives to the council. The chapter delegates elect council officers and help plan council goals and activities.

Chapters and councils are grouped within six geographical areas. We are in the Pacific South Area. Area chairs are national directors and are elected as Area Chairs by the chapter delegates at the national conference. Area chairs monitor chapter and council activities and reports, and provide leadership and support to the chapters.

NMA National Directors are elected by the chapter delegates. They aid assigned chapters and councils in organizing and conducting operations. They

serve as NMA officers and committee chairs and functional area chairs. They set the policy for NMA. They monitor financial and membership trends and functional areas, and provide leadership and support to the areas.

Prior to 2008, National Directors were approved for a 3-year term and had to have the financial support of their organization, due to the costs of traveling to meeting and time away from the office. Some National Directors appointed Associate Directors to serve a 1-year term to assist them with support of chapters and councils. Avis is an Associate Director. Beginning in 2008, the policy changed, such that chapters could now support a National Director or an Associate Director of their choosing.

Do you see a common theme here? Membership and leadership is voluntary, and leadership and support is available to the entire organization.

Now let's look at the paid NMA Staff. Steve Bailey is NMA President, and leads an administrative staff of six people. They administer Board policy, handle monthly reports and publications from chapters and council, administer the NMA website, process orders for supplies from chapters and councils, put together the Spring and Fall NMA conferences, and do a whole lot more to support the entire organization.

So now do you have a better idea of how you fit into the NMA organization? It's your organization, what you do affects the entire organization.



Avis French and Bill Warren



Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- *We believe in the highest standards of personal and organizational integrity and respect for the individual.*
- *We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.*
- *We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.*
- *We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.*
- *We believe that individuals and organizations have a community and civic responsibility.*

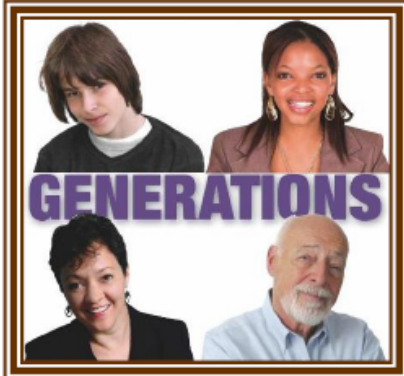
The NMA Leadership Model



Don't Miss:

The Harbor-UCLA Medical Center Chapter of the National Management Association presents

MIXING



GENERATIONS

IN THE WORKPLACE

Tuesday, November 4, 2008

12:00 Noon in the Assembly Room

Join us as we discuss new and traditional work styles in today's work environment.

Come learn how understanding generational diversity enhances your team! Hear new ways to communicate with varying age groups and how to navigate the waves of communication amongst the Silent Generation, the Boomers, the X-ers, the Y's and more.

Speaker:
Lynn Woodhouse, MS, RD, SPHR
Sr. HR Consultant, Compass Group, NAD

If attending, please RSVP to pshea@ucla.edu by 10/31/08
If you would like a lunch, please indicate with your RSVP. The cost per lunch is \$7.00.

NMA Holiday Celebration - Holidays from Around the World

The holiday season is quickly approaching. Here on the Harbor-UCLA campus we are fortunate to work with such diverse staff from all over the world and we are planning a special holiday celebration in honor of our diversity. Our theme for this year's NMA Holiday Celebration is an international/ multi-cultural holiday theme – "Holidays From Around the World." We are inviting you to participate in sharing your holiday celebration with the rest of us.

Date – December 2, 2008

Time – Noon – 1:30 pm

Place – Assembly Room

Milieu – Festive, soft holiday background music playing

Light lunch served for all

Bring a gift for an adult male or adult female inpatient and you will be entered into a free raffle for a prize.

Please refer to your 10/21 email from Pam Shea for more information.



NMA 12th ANNUAL FRANK J. DE SANTIS GOLF TOURNAMENT



Presented by the Harbor UCLA Medical Center Chapter National Management Association

Monday, January 19, 2009

- **Fee: \$150** Per Golfer (if received before Dec 1, 2008)
- **Fee: \$160** Per Golfer (if received Dec 1, 2008 or after)
- Scramble Foursome Format, Shotgun Start
- Entry Fee includes: green fees, cart, continental breakfast, on course refreshments, lunch, raffle drawings and awards
- Deadline for entry: December 31, 2008
- Limited space available, please register early!
- SPONSORSHIPS - Platinum, Gold, Silver and Bronze sponsorships available. Proceeds benefit the Harbor-UCLA Medical Center NMA Chapter.
- For questions and details, call: (310) 222-2359

Time	SCHEDULE
	Event
7:30 am	Registration & Continental Breakfast
9:00 am	Shotgun Start, On course Refreshments
2:00 pm	Lunch & Awards

California Country Club

1509 So. Workman Mill Road
Whittier, California 90601

Golf Course Telephone:
(626) 333-4571

Directions to California Country Club From Downtown L.A., East on 10 Fwy to 605 Fwy; South on 605 Fwy to Peck Road, Left on Peck Road to Pelissier; Left on Pelissier (becomes Workman Mill Road). Approximately 1.5 miles to Coleford Avenue. Left to Clubhouse.

NMA Fiscal Year 2008 / 2009



Bill Warren
President

Claudia Alarcon & Dawn Flores
Second Vice President: Co-Chair /
Professional Development

Bernice Hill-Shepherd
Corresponding Secretary

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Membership Secretary

Kevin Crawford
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Members at Large:

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Dana Denis
Stewart Laidlaw
Nettie Nelms
Shirley Smith

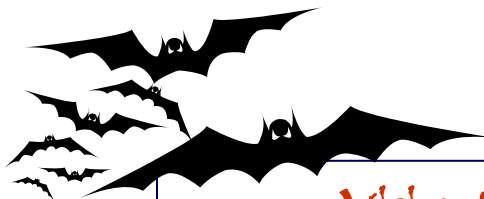
Contributions to the Newsletter?

All submissions must be received by the 15th of the month for publication in that month's newsletter.

Contact: **Annie McCary**, Editor
Phone: 310-781-3648
E-mail: amccary@labiomed.org

Mission Statement

The mission of the NMA is to provide management and leadership development opportunities and related chapter activities which meet the needs of the members and contribute to the effectiveness of sponsoring organizations.



Vision Statement

NMA is the recognized worldwide partnership of people and businesses inspiring outstanding leadership, and cultivating highly productive workplaces.

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