



Chapter Chitchat

Harbor-UCLA Chapter of the National Management Association
"Developing the Leader in You"

President's Message

Harbor-UCLA NMA Members:

As we head towards the end of the calendar year 2007, the landscape of the current fiscal year is becoming clearer. We foresee more challenges as the county anticipates a tightening fiscal outlook. As managers many will be called upon to again step up to the challenge and make some very difficult decisions.

The Harbor-UCLA NMA continues to provide our campus leaders with valuable tools and educational opportunities to face these challenges. These programs and seminars can't be accomplished without the strong leadership and support of many of our members and especially the NMA Board of Directors.

We thank each of you who have sacrificed your time and energy to help make our programs, seminars, fundraisers and meetings run smoothly and a success. We thank not only those who are in the spotlight front and center, but also those who tirelessly work behind the scenes, registering, greeting, taking membership applications, planning, preparing flyers, making phone calls, ordering meals, etc.

It is our privilege and honor to serve you, our membership. We are excited about the future of this campus and the many opportunities that the remainder of 2007-08 will bring.

Calvin Kwan & Cynthia Moore-Oliver

Don't Miss This Event!

Rena Joy

Owner of Soothe Your Soul
Boutique

Get through the Holiday Season stress
free!

Join us for helpful tips on the Art of
Relaxation.

Tuesday, November 6th, 2007
12:00 noon
(1st Floor Assembly Room)



E-mail your RSVP to
ATEixeira@LABioMed.org
 By Friday, November 2nd, 2007.
 Please indicate whether or not you
 would like a lunch for \$6.00.

New Members Celebration

On October 10th we held our annual new member luncheon, honoring new NMA members. This serves as a welcome to our association; we are delighted to have them become apart of our team. We recognized their leadership qualities and explained how NMA plays a major role in developing leaders. Miguel Ortiz-Marroquin, Acting CEO of the Medical Center and NMA Executive Advisor, shared his experience of the NMA leadership on how each component of the NMA leadership model plays a role in leadership. He commended NMA members for sharing in leadership. Cynthia Moore-Oliver presented membership certificates to the following new members:

Louise Flowers - Director of Environmental Safety – Harbor UCLA Medical Center
 Lorena Torres - Administrative Assistant – Harbor-UCLA Medical Center
 Claudia Alacon - Assistant Administrator – Harbor-UCLA Medical Center
 Chandra Fechtelkotter - Vice President, Institutional Advancement – LA BioMed
 Yolanda Ramirez - Clinic Coordinator/Case Manager- Harbor-UCLA Medical Center
 Sheldon Steier - Director of Major Gifts – LA BioMed
 Bryce M. Tyler – Admin. Assistant III, Department of Pediatrics, Harbor- UCLA Medical Center



The Lineup of our "A"-List New Members

Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

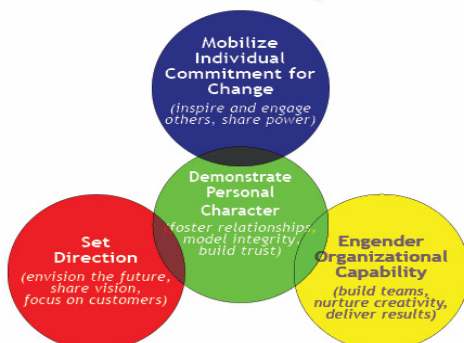
Member of the Month

Rebecca Moore



Hi NMA! Meet Rebecca Moore. She has been a specialist in Radiation Oncology as the lead therapist here at Harbor for 7 years. I met her in her workplace and her concern and gentleness were very visible. Schooled in Ohio and USC she has been in NMA for 1 year. She is with us because she wanted to find a niche and a way to contribute to a very positive group and she thinks she found it in NMA. She is active in her church and teaches Sunday School for young children...a job she loves. She believes in The Golden Rule. She has no children but has myriads of nieces and nephews. She is in school online at CSUDH for a degree in Sociology. So glad you are with us Rebecca!

The NMA Leadership Model



Derived from a similar model in *Results Based Leadership* by Ulrich, Zenger, & Smallwood.

Reasons to Join the NMA

- #1 *Learn, Grow, Develop***
Take advantage of countless professional learning and growth opportunities by attending conferences and other informative, and exciting events.
- #2 *Network***
Regularly attend chapter and council meetings provides opportunities to find out how you can work together with NMA colleagues to add value to your company and community while enhancing your own career.
- #3 *Challenge Yourself***
Maximize your professional growth and potential through the Certified Manager Program, lunchtime webinars, and professional development seminars.
- #4 *Be Informed***
Check out our chapter publications Chapter Chitchat, and don't overlook Breaktime, NMA's national online newsletter, for important information on national and local events and the latest professional development opportunities.
- #5 *Join a Committee***
Signing up and stepping up will help you discover, develop and showcase your individual and team leadership talents while helping your chapter to excel as well.
- #6 *Serve Your Community***
Be an active, enthusiastic part of your chapter's community involvement efforts.
- #7 *Be Connected***
Bookmark NMA1.org, your trusted link to local, regional, and national NMA information, where you can get insight and ideas from throughout the organization.
- #8 *Celebrate our Diversity***
NMA...The Leadership Development Organization welcomes leaders of every age, race, gender, and ethnicity.
- #9 *Improve your Communication Skills***
We all know we need to "communicate, communicate, communicate." Every meeting is an opportunity to enhance your communication skills and hear from the experts about the approaches that work.
- #10 *NMA...THE Leadership Development Organization***
The Chapter at Harbor-UCLA Medical Center is your trusted source for invaluable professional and personal growth experience.

NMA... Developing the Leader in You!

Leadership is about movement... taking people, ideas, processes and business from where they are, to where they need to be. Is there a skill set to being a leader? You bet. Can NMA get you there faster than you can make the journey on your own? Definitely.

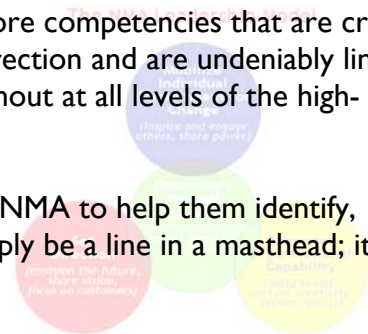
NMA Chapters and our Individual Membership Program are dedicated to building leadership bench strength and harnessing the leadership qualities that reside in all of us. You don't have to sit in a corner office or somewhere on the top floor to have influence. Each of us can learn to move mountains, no matter where we sit in the organization.

In the contemporary workplace, success is measured by how well you forge and form collaborative relationships. You must learn to facilitate, not dominate; influence, not enflame; and disagree without being disagreeable. These aren't just survival skills... they're leadership skills as well.

NMA's Leadership Model outlines those leadership attributes and related core competencies that are critical to successful organizational outcomes. They mirror and reflect strategic direction and are undeniably linked to business strategies. This leadership framework can be integrated throughout at all levels of the high-performing organization.

Our customers... a broad cross section of business and industry... look to NMA to help them identify, nurture, and tap future leaders. "Developing The Leader In You" can't simply be a line in a masthead; it is our mission... and our vision.

Come explore and learn more about our exciting professional and educational organization. www.nma1.org



Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.
- We believe that individuals and organizations have a community and civic responsibility.

Mission Statement

The mission of the NMA is to provide management and leadership development opportunities and related chapter activities which meet the needs of the members and contribute to the effectiveness of sponsoring organizations.

Vision Statement

NMA is to recognized worldwide partnership of people and businesses inspiring outstanding leadership, and cultivating highly productive workplaces.

NMA Fiscal Year 2007/2008 Board of Directors

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