



Chapter Chitchat Harbor-UCLA Chapter of the National Management Association “Developing the Leader in You”

Presidents' Message

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The challenge of "doing more with less" has become a given in today's healthcare environment. By now, we all appreciate that by creating innovative organizational structures, we can succeed, using our available resources - whether financial, technical, or human. While we all recognize the importance of adequate financial and technological resources, our greatest resource lies in our "human resource" particularly our managers and staff.

Therefore, being a part of Harbor-UCLA's NMA reaps significant benefits as we continually aim to develop our members by enhancing their knowledge, skills and experiences. We encourage you to regularly take advantage of our monthly programs and professional development seminars which are carefully selected for your benefit.

We look forward to seeing you at our April 3rd meeting as we all learn some simple but proven techniques on organizing our messes and prepare for some good spring cleaning. By doing so, we will truly learn to "do more.... with less clutter."

Calvin Kwan & Cynthia Moore-Oliver
Co- Presidents

March Meeting

Michelle Quintana
“The Simple Organizer”

It's Time for Spring Cleaning!

Ger rid of some of your clutter!

Tuesday, April 3rd, 2007

12:00 noon

(1st Floor Assembly Room)

Go From This



To This!



E-mail your RSVP to ATEixeira@LABioMed.org

By Thursday, March 29th, 2007

Please indicate whether or not you would like a
lunch for \$6.00.

Bring in old cell phones or ink cartridges for the
LABioMed recycling program.

What is the word...

After an unexpected cancellation from speaker Ashley Rothschild, Image consultant of, "Are you dressed for Success?", our monthly program turned into an informal gathering which included a St. Pat's Word Scramble puzzle (see next column), raffles, free food, sharing thoughts, and a poem reading by Sharon Golub.

Dennis Campos, Director of HR at LABioMed, informally asked: "What types of non-monetary rewards are available to employees?"

The following are some of ideas our members had to share:

1. Acknowledging the person-both in person and in public
2. Performance Appraisal
3. Write a letter of appreciation
4. Write a thank you note
5. Encouragement
6. Give a "Good as Gold Award"
7. Giving flowers
8. Saying "Job well done"
9. Thanking ahead of time
10. Giving cookies
11. Celebrate their birthday
12. Take them out to lunch
13. Asking the employee for their opinion
14. Praise someone in front of someone else

St. Pat's Word Scramble



Unscramble the words:



MARKSCOH
 WINBROA
 LODG
 LEERMDA LISE
 CHEAPLNEUR
 HISRI GJI
 RAFISEI
 CEGALI
 YARNBEL NOTES
 REDALIN
 NASIT KIPARCT
 LIDBUN
 TICCLE
 RENEG
 RHIIS WEST
 SIRIH GIBSENSLS

c 1999 S.L. Amon, Amon Party Collections
<http://members.aol.com/SAmon349/>



Shamrock, Rainbow, Gold, Emerald Isle, Leprechaun, Irish Jig, Fairies, Gaelic, Blarney Stone, Ireland, Saint Patrick, Dublin, Celtic, Green, Irish stew, Irish blessings

Answers:

Farewell Mary Lee Ryba



Calvin Kwan handing the farewell cake.

We would like to say farewell and thank you to Mary Lee Ryba, as she will be moving to Coeur d'Alene, Idaho. Mary Lee has graciously served as our NMA president for two years, as well as VP of Programs. She has been a member of NMA for the last 10 years.

Mary Lee has spent the last 4 years as the Director of Corporation and Foundation Relations and the Annual fund for LA BioMed. She has been responsible for bringing in funds in the form of donations from the public. Each year, she is responsible for organizing the Legends event which is now in its 4th year.

Prior to that, she worked as the Administrative Manager for the Department of Pediatrics, Division of Neonatology and Pediatric Endocrinology. In that position she was responsible for the financial management, grants and compliance for the division.

Mary Lee also devotes a large amount of her time being as an active member of the Torrance Chamber of Commerce and currently serves on the Board of Directors as the Vice Chair of Branding. She also serves on the Board of Directors of the Palos Verdes Concours d' Elegance.

In her free time she enjoys the outdoors and loves to snow ski, fish, bicycle, and hike. She also enjoys the opera, ballet, and classical music.

Her philosophy in life is: Don't be afraid to reach for your dreams.

We will miss her and all of the great contributions she has made to this campus and NMA. We wish her the best.



Editors Corner-
Member of the Month

Patrick Brady

Educational Development Program



The Harbor-UCLA Medical Center Chapter will be offering the following Educational Development Programs in 2007:

Further details to be announced two weeks prior to each work workshop.

Date	Program Topic	Time
April 10	Computer Class-Excel	1:00 p.m.-4:00p.m.
June 12	Leadership	1:00 p.m.-4:00p.m.



Patrick Brady is the Director of the Mechanical Department (also known as Facilities Management) for the Harbor-UCLA Medical Center. He has been at Harbor since December 2004. Prior to this position at Harbor, he was with LAC USC Medical Center for 17 years.

He is responsible for a department with a total staff of 118 employees who perform all of the general maintenance for the hospital and other County buildings on this campus.

He has been a member of the NMA for the last 2 years.

In his spare time, he enjoys spending time with his 2 daughters.

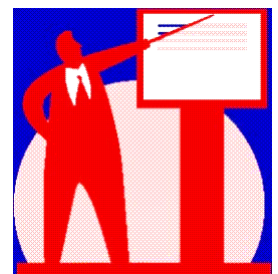
Some words of wisdom he shared with us was:

Everyone is in charge of their own destiny. You can't change what is going to happen to you, but you can change how you react to it.

For more information, please contact:

Dawn Flores at (310) 222-2109 or Dennis Campos at (310) 222-3610.

Start the New Year with a New Attitude... and a Fresh Approach!



SCAC



NMA councils are geographic "collections" of chapters which join together to strengthen each chapter operations. The Councils provide opportunities for chapter officers and members to work together with other chapter leaders in their geographic area to band together to share experiences, provide officer training, network, and serve as a planning and organization center for the area.

The upcoming **Southern California Area Council**

Saturday, June 9, 2007

8:30 a.m.—12:00 p.m.

**Building 28, Boeing
Huntington Beach**

Featured Speaker

Roger Freely

Curator, Queen Mary Museum

Preserving California Museums

Learning about the past helps us understand the present and develop leaders for the future

Present Proclamations

Present Leadership Awards

For more information contact:

Avis French

949-830-1167

eavisf@sbcglobal.net

Top 10 Reasons to Join the NMA

#1 **Learn, Grow, Develop**

Take advantage of countless professional learning and growth opportunities by attending conferences and other informative, and exciting events.

#2 **Network**

Regularly attend chapter and council meetings provides opportunities to find out how you can work together with NMA colleagues to add value to your company and community while enhancing your own career.

#3 **Challenge Yourself**

Maximize your professional growth and potential through the Certified Manager Program, lunchtime webinars, and professional development seminars.

#4 **Be Informed**

Check out our chapter publications Chapter Chitchat, and don't overlook Breaktime, NMA's national online newsletter, for important information on national and local events and the latest professional development opportunities.

#5 **Join a Committee**

Signing up and stepping up will help you discover, develop and showcase your individual and team leadership talents while helping your chapter to excel as well.

#6 **Serve Your Community**

Be an active, enthusiastic part of your chapter's community involvement efforts.

#7 **Be Connected**

Bookmark NMA1.org, your trusted link to local, regional, and national NMA information, where you can get insight and ideas from throughout the organization.

#8 **Celebrate our Diversity**

NMA...The Leadership Development Organization welcomes leaders of every age, race, gender, and ethnicity.

#9 **Improve your Communication Skills**

We all know we need to "communicate, communicate, communicate." Every meeting is an opportunity to enhance your communication skills and hear from the experts about the approaches that work.

#10 **NMA...THE Leadership Development Organization**

The Chapter at Harbor-UCLA Medical Center is your trusted source for invaluable professional and personal growth experience.

NMA... Developing The Leader in You!

Leadership is about movement... taking people, ideas, processes and business from where they are, to where they need to be. Is there a skill set to being a leader? You bet. Can NMA get you there faster than you can make the journey on your own? Definitely.

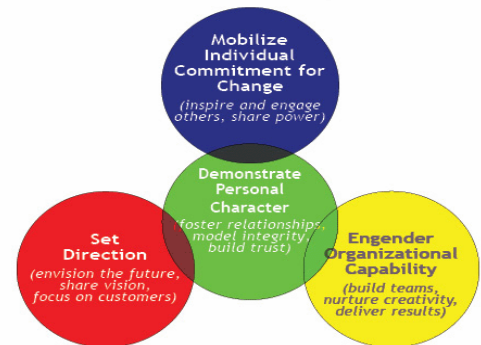
NMA Chapters and our Individual Membership Program are dedicated to building leadership bench strength and harnessing the leadership qualities that reside in all of us. You don't have to sit in a corner office or somewhere on the top floor to have influence. Each of us can learn to move mountains, no matter where we sit in the organization.

In the contemporary workplace, success is measured by how well you forge and form collaborative relationships. You must learn to facilitate, not dominate; influence, not enflame; and disagree without being disagreeable. These aren't just survival skills... they're leadership skills as well.

NMA's Leadership Model outlines those leadership attributes and related core competencies that are critical to successful organizational outcomes. They mirror and reflect strategic direction and are undeniably linked to business strategies. This leadership framework can be integrated throughout at all levels of the high-performing organization.

Our customers... a broad cross section of business and industry... look to NMA to help them identify, nurture, and tap future leaders. "Developing The Leader In You" can't simply be a line in a masthead; it is our mission... and our vision.

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

Come explore and learn more about our exciting professional and educational organization. www.nma1.org

Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.
- We believe that individuals and organizations have a community and civic responsibility.

March 2007

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Website: www.nma1.org

Developing the Leader in You

Mission Statement

The mission of the NMA is to provide management and leadership development opportunities and related chapter activities which meet the needs of the members and contribute to the effectiveness of sponsoring organizations.

Vision Statement

NMA is to recognized worldwide partnership of people and businesses inspiring outstanding leadership, and cultivating highly productive workplaces.

NMA Fiscal Year 2006/2007 Board of Directors

Cynthia Moore-Oliver & Calvin Kwan
President: Co-Chair

Nettie Nelms & Amy Teixeira
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Dennis Campos & Dawn Flores de Ramirez
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