



# Chapter Chitchat Harbor-UCLA Chapter of the National Management Association *“Developing the Leader in You”*

## Presidents’ Message

We would like to extend our gratitude to the outgoing 2006-2007 NMA Board members for their hard work and dedication to the NMA Harbor-UCLA Chapter and we would like to extend a hearty welcome to all of our new NMA Board members who came on board last month. We also want to welcome all of our new NMA members who have just joined the NMA. We are really excited about the upcoming year and the opportunity we have to further develop our leadership skills as managers.

We want to encourage all members to really get involved with the NMA. Listed below are some of the ways to get involved and take advantage of what our chapter has to offer:

Block off your calendar for the first Tuesday of the month for our regularly scheduled NMA program, in the Assembly Room at noon. Let’s double the attendance at these sessions. We really have some great speakers lined up for the year.

Sign-up right away for the Professional Development courses when they are offered. We have been having large attendance at these sessions and sometimes space is limited.

Plan to attend our new members luncheon in October, our holiday mixer in December, the Silver Knight Luncheon in June and our Installation luncheon in July. All of these are free for NMA members.

Plan now to volunteer and attend our Annual Frank J. De-Santis Golf Tournament on the Martin Luther King Jr. holiday in January. The golf tournament is the major fundraiser for our NMA Chapter.

Encourage your co-workers to join the NMA.

Lastly, provide feedback to the Board about how we can improve our NMA Chapter.

We are focused on continuous improvement. Let’s not settle for good, let’s together aim for greatness!

Cynthia M. Oliver & Calvin Kwan

## Don’t Miss This Event!

NMA cordially invites you to attend a very special program this Tuesday...

### “Organizing Your Life” By Dorothy Breininger

(Co-author of “Chicken Soup for the Soul: Life Lessons for Busy Moms”)

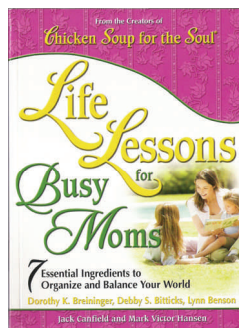


**TUESDAY**

**August 7, 2007**

**12:00 Noon**

**(1<sup>st</sup> Floor Assembly Room)**



*“If you don’t have enough time in the day or enough energy to balance everything – much less fit in a bit of ‘you time’ – then this program is for you!”*

*Ms. Breininger is America’s most trusted professional organizer and CEO of the Center for Organization (www.centerfororganization.com)*

*Come hear realistic, doable and time-efficient tips (“life lessons”) that can transform your life!*

For more information contact Nettie Nelms at [nnelms@labiomed.org](mailto:nnelms@labiomed.org).

## Hello New Board of Directors



After one-year of service, the Board of Directors of 2006/2007 was discharged for an installation luncheon, welcoming the new incoming Board for 2007/2008. On July 3, 2007, the installation was honored by Marguerite Morgan-Cargo, NMA Director of the Valley Chapter at Pratt & Whitney Rocketdyne. Please welcome our new Board of Directors for 2007/2008:

### Board of Directors 2007/2008



From left: (Cynthia Moore-Oliver, Calvin Kwan, Wes Kamikawa, Bill Warren, Dawn Flores, Pam Shea, Amy Teixeira, Christopher Eke, Nettie Nelms, Stewart Laidlaw, Shirley Smith, Dana Denis, Ellen DiGiampaolo, Debbie Lopez, Susan Alvarado, and Sharon Golub)

Cynthia Moore-Oliver & Calvin Kwan  
**President: Co-Chair**

Nettie Nelms & Amy Teixeira  
**First Vice President: Co-Chair**

Dennis Campos & Dawn Flores de Ramirez  
**Second Vice President: Co-Chair**

Bill Warren & Eileen Mosler  
**Membership Secretary Co-Chairs**

Christopher Eke  
**Treasurer**

Debbie Lopez & Sharon Golub  
**Editors-Co Chairs**

Pam Shea  
**Booster Chairperson**

Wes Kamikawa  
**Ways and Means**

Pam Shea  
**Past President**

#### **Members at Large**

Claudia Alarcon  
Susan Alvarado  
Dana Denis  
Ellen DiGiampaolo  
Jim Keen  
Stewart Laidlaw  
Gloria Love  
Annie McCary  
Shirley Smith

## Hello New Board of Directors



Marguerite Morgan-Cargo



Calvin Kwan and Cynthia Moore-Oliver



Previous Board of Directors of 2006/2007. The list of names can be found on the last page of the newsletter.

Editors Corner-  
Member of the Month

Mary Ann Berliner



Mary Ann Berliner is the Senior Medical Librarian for A.F. Parlow Library of Health Sciences Harbor-UCLA Medical Center. She has been at Harbor for 20 years.

Her department is responsible in helping people access qualitative information they need and use. Example of these people are medical staff of Harbor-UCLA Medical Center and the public. The library provides biomedical periodicals and journals electronic-base for users to access information online.

She has been a member of NMA for 10 years and has participated in activities such as a book sale with Sam Somano (a former member of NMA).

Outside of work, she enjoys her hobby as a dancer. She enjoys dancing swing, country, and jazz. Her favorite dance move is line-dancing.

Her philosophy on life is Enjoy Life.

Top 10 Reasons to Join the NMA

**#1 Learn, Grow, Develop**

Take advantage of countless professional learning and growth opportunities by attending conferences and other informative, and exciting events.

**#2 Network**

Regularly attend chapter and council meetings provides opportunities to find out how you can work together with NMA colleagues to add value to your company and community while enhancing your own career.

**#3 Challenge Yourself**

Maximize your professional growth and potential through the Certified Manager Program, lunchtime webinars, and professional development seminars.

**#4 Be Informed**

Check out our chapter publications Chapter Chitchat, and don't overlook Breaktime, NMA's national online newsletter, for important information on national and local events and the latest professional development opportunities.

**#5 Join a Committee**

Signing up and stepping up will help you discover, develop and showcase your individual and team leadership talents while helping your chapter to excel as well.

**#6 Serve Your Community**

Be an active, enthusiastic part of your chapter's community involvement efforts.

**#7 Be Connected**

Bookmark NMA1.org, your trusted link to local, regional, and national NMA information, where you can get insight and ideas from throughout the organization.

**#8 Celebrate our Diversity**

NMA...The Leadership Development Organization welcomes leaders of every age, race, gender, and ethnicity.

**#9 Improve your Communication Skills**

We all know we need to "communicate, communicate, communicate." Every meeting is an opportunity to enhance your communication skills and hear from the experts about the approaches that work.

**#10 NMA...THE Leadership Development Organization**

The Chapter at Harbor-UCLA Medical Center is your trusted source for invaluable professional and personal growth experience.

## NMA... Developing The Leader in You!

Leadership is about movement... taking people, ideas, processes and business from where they are, to where they need to be. Is there a skill set to being a leader? You bet. Can NMA get you there faster than you can make the journey on your own? Definitely.

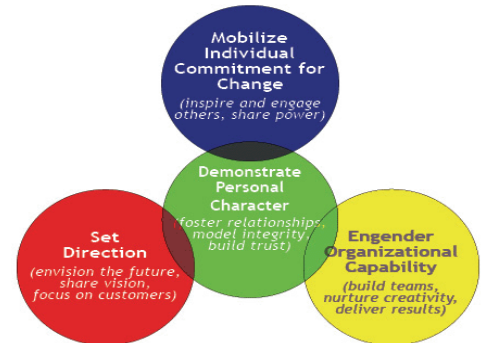
NMA Chapters and our Individual Membership Program are dedicated to building leadership bench strength and harnessing the leadership qualities that reside in all of us. You don't have to sit in a corner office or somewhere on the top floor to have influence. Each of us can learn to move mountains, no matter where we sit in the organization.

In the contemporary workplace, success is measured by how well you forge and form collaborative relationships. You must learn to facilitate, not dominate; influence, not enflame; and disagree without being disagreeable. These aren't just survival skills... they're leadership skills as well.

NMA's Leadership Model outlines those leadership attributes and related core competencies that are critical to successful organizational outcomes. They mirror and reflect strategic direction and are undeniably linked to business strategies. This leadership framework can be integrated throughout at all levels of the high-performing organization.

Our customers... a broad cross section of business and industry... look to NMA to help them identify, nurture, and tap future leaders. "Developing The Leader In You" can't simply be a line in a masthead; it is our mission... and our vision.

### The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

Come explore and learn more about our exciting professional and educational organization. [www.nma1.org](http://www.nma1.org)

## Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.
- We believe that individuals and organizations have a community and civic responsibility.

**August 2007**

402 Harbor-UCLA Medical Center Chapter  
Harbor-UCLA Medical Center  
1100 West Carson Street  
Torrance, CA 90500

Phone: 310-222-3711  
Contact: Bill Warren, Membership Secretary  
E-mail: [bwarren@labiomed.org](mailto:bwarren@labiomed.org)  
Website: [www.nma1.org](http://www.nma1.org)

Developing the Leader in You

## **Mission Statement**

The mission of the NMA is to provide management and leadership development opportunities and related chapter activities which meet the needs of the members and contribute to the effectiveness of

## **Vision Statement**

NMA is to recognized worldwide partnership of people and businesses inspiring outstanding leadership, and cultivating highly productive workplaces.

## **NMA Fiscal Year 2006/2007 (Previous) Board of Directors**

Cynthia Moore-Oliver & Calvin Kwan  
President: Co-Chair

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First Vice President: Co-Chair

Dennis Campos & Dawn Flores de Ramirez  
Second Vice President: Co-Chair

Bill Warren  
Membership Secretary

Debbie Lopez  
Corresponding Secretary

Christopher Eke  
Treasurer

Pam Kluver  
Editor/Historian

Debbie Lopez  
Assistant Editor/Historian

Pam Shea  
Booster Chairperson

Debbie Terrell  
American Enterprise

Lorna Ordinario  
Assistant American Enterprise

Wes Kamikawa  
Ways and Means

Mary Lee Ryba  
Past President

Members at Large  
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Patty Dewberry  
Ellen DiGiampaolo  
Jim Keen  
Stewart Laidlaw  
Eileen Mosler  
Shirley Smith