



Chapter Chitchat Harbor-UCLA Chapter of the National Management Association “Developing the Leader in You”

Presidents' Message

Happy New Year to All:

We appreciate the work and help of so many of you who have stepped up this past year to partner with us in the Harbor-UCLA Chapter of the NMA.

Special thanks to our Board of Directors, for their energy, ideas and making our job so enjoyable.

As we look forward to 2007, we see a year filled with new hope and opportunities. And while many may chant the traditional "Out with the old and in with the new!", there is much of the "old" that we don't really want to toss out just yet. We have invested much time and effort into the past year, learned many lessons and gained new ground. Instead, we want to build upon the old, with the expectation we will gain new heights in 2007.

Undoubtedly, we will see much change during this coming year. With the resources provided through our NMA, we hope to continue equipping Harbor's leaders and managers with some key tools to make a difference in 2007.

Calvin Kwan & Cynthia Moore-Oliver
Co Presidents

February Workshop

Presents

Jack Miles

Tax Associate at H&R Block

Tax season is here!

Get helpful tips at our February meeting.

Find out how recent changes in the tax laws affect you!

Tuesday, February 6th, 2007

12:00 noon

(1st Floor Assembly Room)



Non-Members welcome

E-mail your RSVP to ATEixeira@LABioMed.org

By Thursday, February 1st, 2006

Please indicate whether or not you would like a
lunch for \$6.00.



NMA TENTH ANNUAL
FRANK J. DE SANTIS
GOLF TOURNAMENT



The 10th Annual Frank J. DeSantis NMA Golf Tournament was held on Monday, January 15, 2007, under clear skies and bone chilling weather at the California Country Club in Whittier, CA. Despite the freezing weather and delay in the shot gun start due to frost on the golf course, everyone in attendance appeared to have a good time. Sixty-four golfers braved the early morning cold weather that warmed up to high of sixty degrees by noon.

A buffet luncheon, awards presentation, auction, and raffle drawing immediately followed the golf. The majority of those in attendance went home with something, either a team trophy, door prize (over forty prizes), mulligan cash raffle, and the grand prize of a High-Definition Flat Screen T.V. raffle. The auction included a round of golf for four donated by the California Country Club and two footballs signed by ex-professional NFL quarterback Vince Ferragamo who played for the Los Angeles Rams and best remembered for his outstanding play in Super Bowl XIV.

Proceeds from the golf registration fees, sponsorships, mulligan cash donation, auction, and T.V. raffle sales will benefit the Chapter in providing quality professional development and monthly programs.

The following individuals provided volunteer service for the tournament assisting with the purchase and transportation of door prizes, registration, raffle sales, hole-in-one observers, photography, on-course refreshments, raffle drawing, and awards: Charles Daron, Martha Trujillo, Junior Rosado, Cecilia Duarte, Alvino Barrera, Mary Werk, and Dan Koyama.

Sponsors

Carl Franklin (PrideStaff)
Jenny Good (Peninsula Pontiac-GMC)
Ken Trevett (LABioMed)
Ellen DiGiampaolo (Morrison)
Mack Oliver (MFI)
Joe Mallinger (Premier Healthcare)
Charles Daron

Golf Tournament Results

A-Flight:

Low Net Runner Up: Charles Daron, Millard Reynolds, Charlie Mattis, Charles Seymore

Low Net Champion: Potas Newman, Dexter Moon, Lavern Shepherd, Lloyd Daron

Low Gross Runner Up: Pete Peyton, Steve Molina, Steve Thompson, Jerry Cernick

Low Gross Champion
(Perpetual Trophy):
Dean Poremba, Jeff Veen, Jim Peters, John Thomas



Dr. Anderson, Ken Trevett, and Jerry Anderson

B-Flight:

Low Net Runner Up: Gail Anderson, Jr., Jerry Anderson, Ken Trevett

Low Net Champion: Michael Hernandez, Michael Taylor, Michael Meade, Michael Berrera

Low Gross Runner Up: Frank DeSantis, Joe LaBanca, Vince Ferragamo, Chris Lotito

Low Gross Champion: Ken Mar, Renato Daluyen, Bo Umali, Dan Koyama

Long Drive:

Women: Julia Roberts

Men: Drew Cheng



Low Gross Champion Team: Dean Poremba, Jeff Veen, Jim Peters, and John Thomas (not shown)

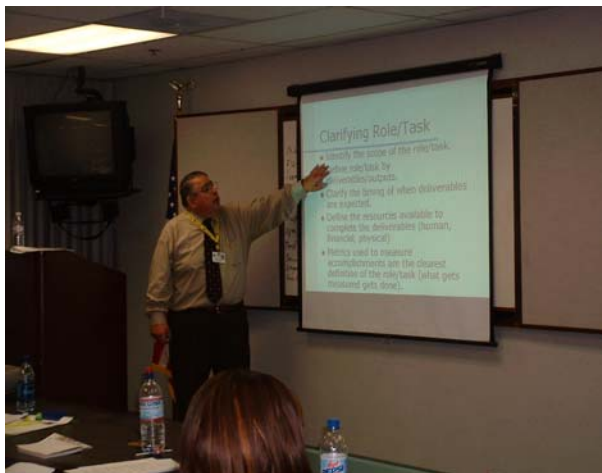


Frank De Santis, Vince Ferragamo, Joe LaBanca, and Chris Lotito



Coaching for Performance

On January 23, 2007, Dennis Campos, the HR Director at LABioMed presented a three-hour seminar on “Coaching for Performance” in the Harbor-UCLA Professional Building. With over 20 years of experience, Dennis defined a series of coaching relationships: coach as a teacher, coach as a guide, coach as a mentor, and coach as a motivator. Each relationship can be effective if the following techniques are addressed: assessing coaching needs, the importance of building trust and rapport, listening for understanding, effective feedback, and closure. These techniques help improve communication between employees, and enhance productivity and performance.



Identifying your current strengths and weaknesses, addressing the early stages of a performance issue, and planning an effective coaching meeting with the proven coaching model, can hold employees accountable for improved performance. Other principles of coaching covered were understanding poor performance and when to use coaching, the coaching inventory skills, making the coaching model work for you, putting to work what you have learned, when coaching doesn't work, and implementing your coaching skills.

Educational Development Programs



The Harbor-UCLA Medical Center Chapter will be offering the following Educational Development Programs in 2007:

Date	Program Topic	Time
April 10 2007	Computer Class-Excel	1:00 p.m.- 4:00p.m.
June 12 2007	Leadership	1:00 p.m.- 4:00p.m.

Further details to be announced two weeks prior to each work workshop.

For more information, please contact:

Dawn Flores at (310) 222- 2109 or Dennis Campos at (310) 222-3610.

*Start the New Year
with a New
Attitude...and a Fresh
Approach!*



**Editors Corner-
Member of the Month
Pam Kluver & Debbie Lopez**

Sharon Golub



Sharon Golub is the Clinical Nurse Educator specializing in Psychiatric Nursing in Clinical Professional Development. She is a new NMA member, and has been at Harbor for the last 9 months.

Prior to taking this position at Harbor, she had retired from teaching psychiatric Nursing at Mt. St. Mary's College with 19 years of service.

Upon retirement, she suffered from health issues such as diabetes, high blood pressure and arthritis. Three years ago, she underwent gastric bypass surgery which she says gave her a new life. She is free from medication for diabetes and high blood pressure and is able to walk with less pain. She is also a cancer survivor.

Her hobbies and interests including writing essays and poetry. She is most inspired by teaching others how to write poetry at the Redondo Beach Wellness Center. She has 2 children, 1 grandchild, and a grand-dog.

Her philosophy on life is "Life is for Learning and Growing".

Membership

Our chapter is always interested in welcoming more members. Our NMA chapter is looking for those with new ideas and creativity to keep the association lively and fun. If you are interested in joining, please contact Bill Warren for more information at (310)222-3711.

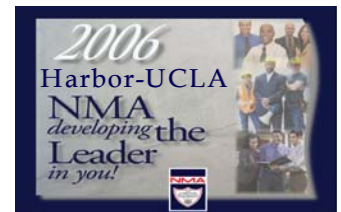
Membership includes:

- Monthly Workshops the first Tuesday of every month
- Professional Development Programs throughout the year – focusing on improving computer and leadership skills
- New Member Luncheon
- Holiday Party
- And much more!

**JOIN US FOR ANOTHER GREAT YEAR
WITH THE NMA AT
HARBOR-UCLA MEDICAL CENTER!**

"The opportunities for personal and professional development are unlimited; one needs only to participate."

—Charles F. Kettering,
NMA Founder





Mission Statement

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

We believe in the highest standards of personal and organizational integrity and respect for the individual.

We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.

We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.

We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.

We believe that individuals and organizations have a community and civic responsibility.

NMA... Developing The Leader in You!

Leadership is about movement... taking people, ideas, processes and business from where they are, to where they need to be. Is there a skill set to being a leader? You bet. Can NMA get you there faster than you can make the journey on your own? Definitely.

NMA Chapters and our Individual Membership Program are dedicated to building leadership bench strength and harnessing the leadership qualities that reside in all of us. You don't have to sit in a corner office or somewhere on the top floor to have influence. Each of us can learn to move mountains, no matter where we sit in the organization.

In the contemporary workplace, success is measured by how well you forge and form collaborative relationships. You must learn to facilitate, not dominate; influence, not enflame; and disagree without being disagreeable. These aren't just survival skills... they're leadership skills as well.

NMA's Leadership Model outlines those leadership attributes and related core competencies that are critical to successful organizational outcomes. They mirror and reflect strategic direction and are undeniably linked to business strategies. This leadership framework can be integrated throughout at all levels of the high-performing organization. Our customers... a broad cross section of business and industry... look to NMA to help them identify, nurture, and tap future leaders. "Developing The Leader In You" can't simply be a line in a masthead; it is our mission... and our vision.

Come explore and learn more about our exciting professional and educational



January 2007

Vision

The NMA Leadership Model



Derived from a similar model in Results Based Leadership by Ulrich, Zenger, & Smallwood.

NMA Fiscal Year 2006/2007 Board of Directors

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